







**Mayo 2018** 

# **LIFE WEEE PROJECT - ANDALUSIA**

# Waste Electrical and Electronic Equipment (WEEE): treasures to recover!

LIFE WEEE Project - LIFE16 GIE/IT/000645



Información a medida para decisiones eficientes









The constant evolution of the surrounding elements, and, in particular, of the role of Andalusian citizens, make it essential to take their opinions into consideration. Knowing the perceptions of our users is crucial to act accordingly.

**ADHOKmerk2** knows that being aware of all elements which are decisive in the general knowledge of citizens will help the **Cámara de Comercio** improve the WEEE recycling planning in Andalusia.

This Report is based on the results of a research that we have carried out due to the interest in the degree of awareness of Andalusian citizens regarding the matter of Waste Electrical and Electronic Equipment (WEEE) recycling.

956 street surveys have been carried out over all Andalusian provinces. All respondents signed a form previously authorized by the **Cámara de Comercio**. The fieldwork required for this Report was carried out during the months of April-May, 2018.

**ADHOKmerk2** analyzes in this Report the different dimensions of the service provided. Starting from the answers given by the respondents, a satisfaction analysis has been performed by using the Likert scale 1 to 5 as follows:

- 1- Totally disagree
- 2- Disagree
- 3- Agree
- 4- Very much agree
- 5- Totally agree

The questionnaire used in this study (Annex I) included three dimensions: **Knowledge of WEEE** management, Awareness/participation in WEEE recycling, and Information about WEEE management/recycling. This Report analyzes in detail the different items integrating these dimensions by displaying elements such as the average perception according to all measured agents (province, age, gender and education) or classifications of the five best and worst rated items.

#### 1. TOTAL SAMPLE

The questionnaire designed for the LIFE WEEE study in the region of Andalusia has received a total amount of 956 answers. The most answers were registered in the provinces of Seville (145) and Granada (144). Most respondents (244) belonged to the 35-44 age range. Regarding gender, more women (498) than men (458) filled in the questionnaire. Almost half of the respondents (462) have a university education, while those who only received primary education filled in 117 questionnaires.

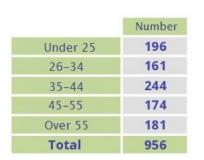
#### **PARTICIPATION RATE**

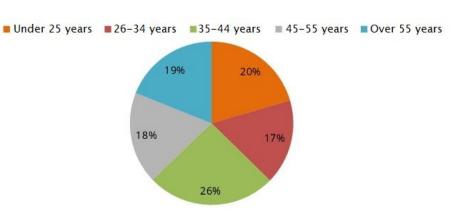
#### 1.1 Per province

	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	<b>Total</b>
Number	118	105	111	144	121	107	105	145	956



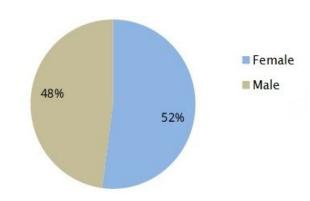
#### **1.2** By age





#### 1.3 By gender

	Number
Female	498
Male	458
Total	956





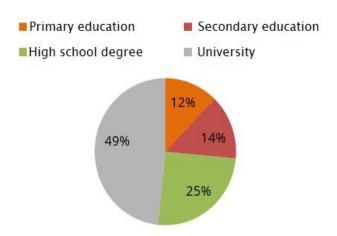






#### 1.4 By studies

	Number
Primary education	117
Secondary education	136
High school degree	241
University	462
Total	956

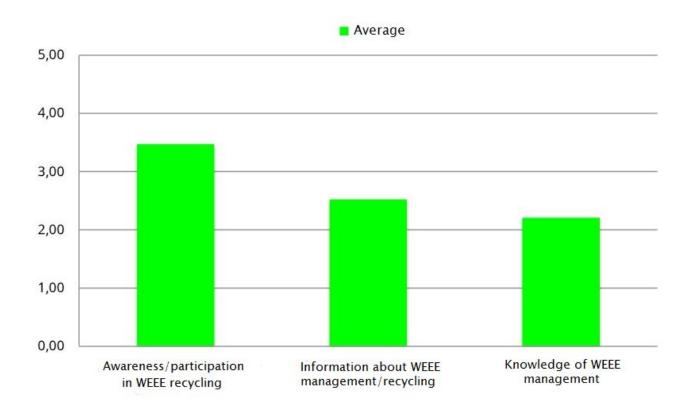


#### 2. GENERAL ANALYSIS

#### 2.1 Total averages per dimension

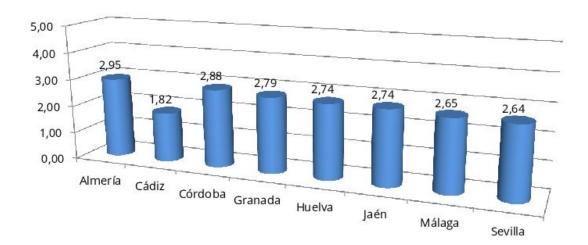
Best rated dimension by respondents was Awareness/participation in WEEE recycling (3.47), well above Knowledge of WEEE management (2.21).

Dimension	AVERAGE
Awareness/participation in WEEE recycling	3.47
Information about WEEE management/recycling	2.52
Knowledge of WEEE management	2.21
Total	2.68



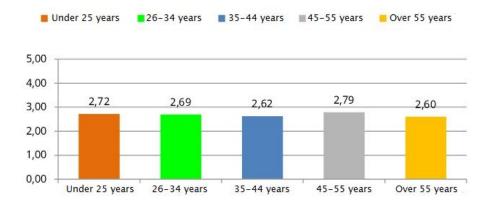
#### 2.2 Total averages per province

	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
Average	2.95	1.82	2.88	2.79	2.74	2.74	2.65	2.64	2.68



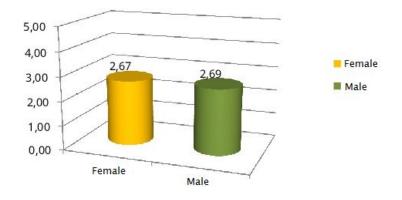
#### 2.3 Total averages by age

	Average
Under 25 years	2.72
26-34 years	2.69
35-44 years	2.62
45-55 years	2.79
Over 55 years	2.60
Total	2.68



#### 2.4 Total averages by gender

	Average
Female	2.67
Male	2.69
Total	2.68





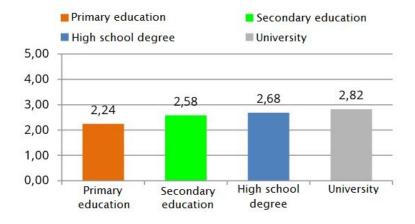






#### 2.5 Total averages by education

	Average
Primary education	2.24
Secondary education	2.58
High school degree	2.68
University	2.82
Total	2.68

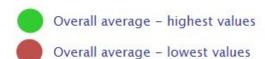


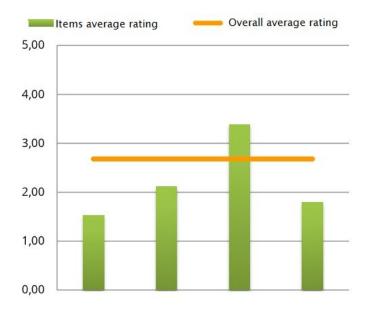
#### 2.6 Average rating per dimension

This section analyzes the different items integrating the dimensions included in the questionnaire with which the opinions of the respondents have been investigated.

#### 2.6.1 Knowledge of WEEE management

Overall average rating 2.68	Average
I knew the meaning of the acronym WEEE	1.53
I am aware of the legislation	2.12
I know I can dispose of old WEEE	3.39
I am familiar with Real Decreto 110/2015	1.79
Dimension average rating	2.52





#### 2.6.2 Awareness/participation in WEEE recycling

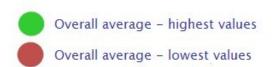
Overall average rating 2.68	Average
I think it is dangerous not to collect WEEE	1.79
I sometimes have returned/consigned	4.12
It would be useful if Municipalities	2.22
Dimension average rating	3.47

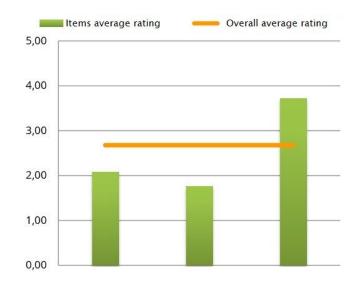


Overall average - highest values
Overall average - lowest values

#### 2.6.3 Information about WEEE management/recycling

Overall average rating 2.68	Average
At the appliance store	2.08
I know that the website www.raeeandalucia.es	1.76
I would consider it useful to have an app	3.73
Dimension average rating	2.21











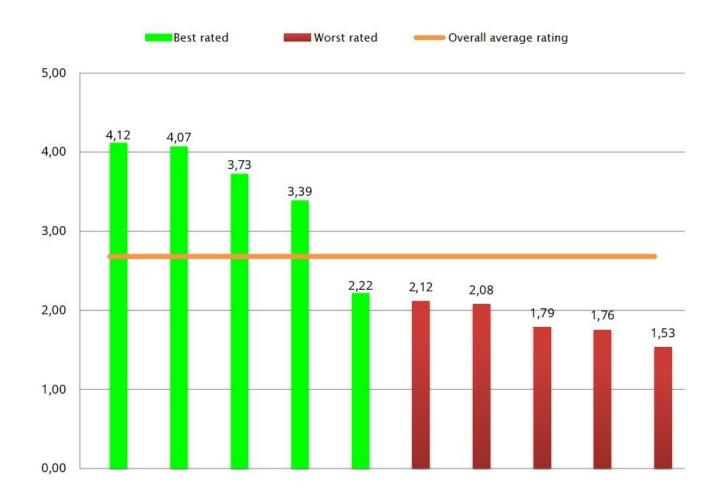
#### 2.7 Best and worst rated items

**BEST** and **WORST** rated items.





	Average
I am aware of the legislation	2.12
At the appliance store	2.08
I am familiar with Real Decreto 110/2015	1.79
I know that the website www.raeeandalucia.es	1.76
I knew the meaning of the acronym WEEE	1.53

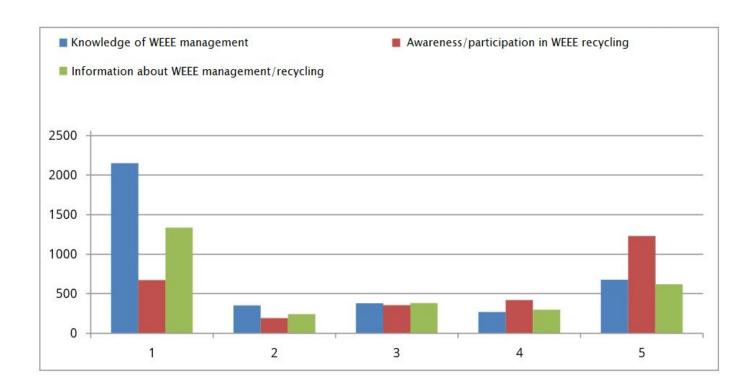


#### 3. RATINGS DISTRIBUTION

### 3.1 Ratings distribution

This chart shows the distribution of ratings (1-5) according to each of the dimensions included in the questionnaire (Annex I).

	TOTAL RATINGS						
	1	2	3	4	5		
Knowledge of WEEE management	2150	351	378	268	677		
Awareness/participation in WEEE recycling	671	192	354	421	1230		
Information about WEEE management/recycling	1334	240	380	295	619		
Total	4155	783	1112	984	2526		











#### 4. AVERAGES PER PROVINCE IN RELATION TO OTHER VARIABLES

#### 4.1 All provinces

These charts show the relation among the Andalusian provinces and the other variables analyzed throughout the research. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.53 over 5.00). On the other hand, Andalusians consider it dangerous not to collect WEEE separately.

People between 26 and 34 years old would consider it useful if Municipalities applied a system of waste tariffs / taxes reduction for citizens who have delivered old WEEE directly to municipal collection centres or other registered collection points.

People between 45 and 55 years old (2.79) are those most aware of the issue of WEEE recycling, while people over 55 years old are the least aware (2.60).

Men (2.69) and women (2.67) are equally informed about WEEE recycling.

The more educational background, the more knowledge of WEEE recycling, as can be seen in the figures for university-educated people (2.82) and people who only have primary education (2.24).

#### 4.1.1 Averages in relation to age

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,37	1,55	1,57	1,70	1,50	1,53
I am aware of the legislation	2,16	1,97	1,95	2,30	2,23	2,12
I know I can dispose of old WEEE	3,33	3,42	3,24	3,70	3,34	3,39
I am familiar with Real Decreto 110/2015	1,93	1,66	1,64	1,89	1,87	1,79
I think it is dangerous not to collect WEEE	4,14	4,14	4,09	4,24	4,01	4,12
I sometimes have returned/consigned	2,17	2,19	2,19	2,43	2,14	2,22
It would be useful if Municipalities	4,20	4,25	4,00	4,06	3,88	4,07
At the appliance store	2,12	2,11	2,03	2,07	2,08	2,08
I know that the website www.raeeandalucia.es	1,63	1,71	1,84	1,83	1,74	1,76
I would consider it useful to have an app	4,15	3,88	3,68	3,68	3,23	3,73
	2,72	2,69	2,62	2,79	2,60	2,68

#### 4.1.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male
I knew the meaning of the acronym WEEE	1,55	1,52
I am aware of the legislation	2,13	2,10
I know I can dispose of old WEEE	3,37	3,41
I am familiar with Real Decreto 110/2015	1,76	1,82
I think it is dangerous not to collect WEEE	4,19	4,04
I sometimes have returned/consigned	2,12	2,33
It would be useful if Municipalities	4,10	4,03
At the appliance store	2,01	2,16
I know that the website www.raeeandalucia.es	1,77	1,74
I would consider it useful to have an app	3,74	3,71
	2,67	2,69

#### 4.1.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University
I knew the meaning of the acronym WEEE	1,32	1,31	1,37	1,74
I am aware of the legislation	1,58	2,02	2,17	2,25
I know I can dispose of old WEEE	2,82	3,21	3,40	3,58
I am familiar with Real Decreto 110/2015	1,48	1,66	1,97	1,81
I think it is dangerous not to collect WEEE	3,68	4,04	4,11	4,26
I sometimes have returned/consigned	1,87	2,05	2,07	2,43
It would be useful if Municipalities	3,92	4,02	4,11	4,10
At the appliance store	1,72	2,13	2,04	2,18
I know that the website www.raeeandalucia.es	1,35	1,51	1,68	1,97
I would consider it useful to have an app	2,66	3,78	3,91	3,89
	2,24	2,58	2,68	2,82

#### 4.2 Almería

These charts show the relation between the province of Almería and the other variables analyzed throughout the research. This is the Andalusian province with the highest degree of information about WEEE recycling. People from Almería would consider it useful if Municipalities applied a system of waste tariffs / taxes reduction for citizens who have delivered old WEEE directly to municipal collection centres or other registered points. However, they are not familiar with the legislation that allows them to freely return small WEEE.

People between 26 and 34 years old would consider it useful if Municipalities applied a system of waste tariffs / taxes reduction for citizens who have delivered old WEEE directly to municipal collection centres or other registered points.

People between 45 and 55 years old (3.14) are those most aware of the issue of WEEE recycling, while people under 25 years old are the least aware (2.81).

Women (3.13) are more informed than men (2.80).

Just like in the case of the overall average, the more educational background, the more knowledge of WEEE recycling, as can be seen in the figures for university-educated people (3.26) and people who only have primary education (2.21).

#### 4.2.1 Averages in relation to age

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	2,04	2,20	2,31	2,32	2,08	2,19
I am aware of the legislation	1,79	2,05	2,23	2,27	2,31	2,14
I know I can dispose of old WEEE	3,25	3,55	3,19	3,73	3,65	3,47
I am familiar with Real Decreto 110/2015	2,00	1,95	1,92	2,05	2,46	2,08
I think it is dangerous not to collect WEEE	3,79	3,85	4,15	4,09	3,54	3,88
I sometimes have returned/consigned	2,29	2,35	3,46	3,77	2,62	2,91
It would be useful if Municipalities	3,92	4,55	4,27	4,36	4,08	4,22
At the appliance store	2,25	1,90	2,27	2,50	2,62	2,32
I know that the website www.raeeandalucia.es	2,67	2,55	2,65	2,55	2,69	2,63
I would consider it useful to have an app	4,13	3,70	3,81	3,77	2,88	3,64
	2,81	2,87	3,03	3,14	2,89	2,95

#### 4.2.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	2,39	2,02	2,19
I am aware of the legislation	2,22	2,06	2,14
I know I can dispose of old WEEE	3,56	3,39	3,47
I am familiar with Real Decreto 110/2015	2,15	2,03	2,08
I think it is dangerous not to collect WEEE	4,35	3,48	3,88
I sometimes have returned/consigned	3,13	2,72	2,91
It would be useful if Municipalities	4,41	4,06	4,22
At the appliance store	2,65	2,05	2,32
I know that the website www.raeeandalucia.es	2,78	2,50	2,63
I would consider it useful to have an app	3,65	3,64	3,64
	3,13	2,80	2,95

#### 4.2.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,29	1,67	2,00	2,63	2,19
I am aware of the legislation	1,29	2,33	2,00	2,50	2,14
I know I can dispose of old WEEE	2,88	3,00	3,11	3,86	3,47
I am familiar with Real Decreto 110/2015	1,58	2,00	2,15	2,25	2,08
I think it is dangerous not to collect WEEE	2,96	4,00	3,78	4,27	3,88
I sometimes have returned/consigned	2,42	1,67	2,96	3,13	2,91
It would be useful if Municipalities	3,79	3,00	4,63	4,27	4,22
At the appliance store	1,96	2,33	2,11	2,55	2,32
I know that the website www.raeeandalucia.es	1,54	3,00	2,30	3,16	2,63
I would consider it useful to have an app	2,38	4,33	3,89	3,98	3,64
	2,21	2,73	2,89	3,26	2,95









#### 4.3 Cádiz

These charts show the relation between the province of Cádiz and the other variables analyzed throughout the research. This is the Andalusian province with the lowest degree of information about WEEE recycling. People from Cádiz would consider it useful if Municipalities applied a system of waste tariffs / taxes reduction for citizens who have delivered old WEEE directly to municipal collection centres or other registered points. However, they are not familiar with the meaning of the acronym WEEE.

Younger people, those under 25 years old, would consider it useful to have a smartphone app.

Younger people (under 25 years old) are more informed about WEEE recycling (2.19). Older people (over 55 years old) are the least informed (1.42).

Men (1.78) and women (1.85) are equally informed about WEEE recycling.

University-educated people (2.16) are more informed about recycling. People with primary education (1.33) are the least informed about recycling.

#### 4.3.1 Averages in relation to age

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,25	1,04	1,05	1,10	1,10	1,10
I am aware of the legislation	1,40	1,43	1,24	1,30	1,19	1,31
I know I can dispose of old WEEE	2,30	2,04	1,57	1,55	1,43	1,78
I am familiar with Real Decreto 110/2015	1,45	1,17	1,10	1,25	1,10	1,21
I think it is dangerous not to collect WEEE	3,55	3,43	3,24	2,95	2,14	3,07
I sometimes have returned/consigned	1,70	1,78	1,62	1,20	1,29	1,52
It would be useful if Municipalities	3,60	3,96	3,38	3,25	2,38	3,32
At the appliance store	1,20	1,35	1,00	1,05	1,00	1,12
I know that the website www.raeeandalucia.es	1,40	1,35	1,10	1,00	1,00	1,17
I would consider it useful to have an app	4,05	3,00	2,10	2,20	1,57	2,58
	2,19	2,06	1,74	1,69	1,42	1,82

#### 4.3.2 Averages in relation to gender

OVERALL AVERAGE RATING 2.68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,14	1,07	1,10
I am aware of the legislation	1,42	1,17	1,31
I know I can dispose of old WEEE	1,88	1,65	1,78
I am familiar with Real Decreto 110/2015	1,24	1,17	1,21
I think it is dangerous not to collect WEEE	3,12	3,00	3,07
I sometimes have returned/consigned	1,53	1,52	1,52
It would be useful if Municipalities	3,29	3,37	3,32
At the appliance store	1,17	1,07	1,12
I know that the website www.raeeandalucia.es	1,20	1,13	1,17
I would consider it useful to have an app	2,54	2,63	2,58
	1,85	1,78	1,82

#### 4.3.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,11	1,05	1,00	1,22	1,10
I am aware of the legislation	1,17	1,62	1,00	1,47	1,31
I know I can dispose of old WEEE	1,33	2,00	1,30	2,28	1,78
I am familiar with Real Decreto 110/2015	1,22	1,29	1,03	1,31	1,21
I think it is dangerous not to collect WEEE	1,89	2,90	2,77	4,00	3,07
I sometimes have returned/consigned	1,06	1,95	1,23	1,75	1,52
It would be useful if Municipalities	2,17	2,95	3,57	3,92	3,32
At the appliance store	1,00	1,48	1,03	1,06	1,12
I know that the website www.raeeandalucia.es	1,00	1,48	1,03	1,19	1,17
I would consider it useful to have an app	1,39	2,29	2,57	3,36	2,58
	1,33	1,90	1,65	2,16	1,82

#### 4.4 Córdoba

These charts show the relation between the province of Córdoba and the other variables analyzed throughout the study. People from Córdoba consider it dangerous not collect WEEE separately and they don't know the meaning of the acronym WEEE.

People between 45 and 55 years old consider it dangerous not to collect WEEE separately.

People between 35 and 44 years old (3.08) are the most aware of WEEE recycling, while people under 25 years old (2.73) are the least aware.

Men (2.93) and women (2.84) are equally informed about WEEE recycling.

Those with primary education (3.03) are more informed, while the least informed are those with secondary education (2.75).

#### 4.4.1 Averages in relation to age

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,68	2,25	2,29	1,77	1,78	1,95
I am aware of the legislation	2,00	2,10	2,21	2,32	2,04	2,14
I know I can dispose of old WEEE	3,41	3,20	3,58	3,86	3,30	3,48
I am familiar with Real Decreto 110/2015	2,05	2,10	2,33	2,27	2,13	2,18
I think it is dangerous not to collect WEEE	4,41	4,05	3,83	4,45	4,35	4,22
I sometimes have returned/consigned	2,32	3,00	2,75	2,82	2,39	2,65
It would be useful if Municipalities	4,41	3,80	4,04	4,36	4,39	4,21
At the appliance store	1,77	2,60	2,67	2,23	2,35	2,32
I know that the website www.raeeandalucia.es	1,59	2,20	3,08	1,68	1,65	2,05
I would consider it useful to have an app	3,64	3,60	4,00	3,32	3,35	3,59
	2,73	2,89	3,08	2,91	2,77	2,88

#### 4.4.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,85	2,08	1,95
I am aware of the legislation	2,15	2,12	2,14
I know I can dispose of old WEEE	3,47	3,49	3,48
I am familiar with Real Decreto 110/2015	2,08	2,29	2,18
I think it is dangerous not to collect WEEE	4,25	4,18	4,22
I sometimes have returned/consigned	2,58	2,73	2,65
It would be useful if Municipalities	4,35	4,04	4,21
At the appliance store	2,17	2,51	2,32
I know that the website www.raeeandalucia.es	1,92	2,22	2,05
I would consider it useful to have an app	3,55	3,63	3,59
	2,84	2,93	2,88

#### 4.4.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	2,28	1,85	1,84	1,95	1,95
I am aware of the legislation	2,22	2,00	2,36	2,05	2,14
I know I can dispose of old WEEE	3,83	3,31	3,48	3,43	3,48
I am familiar with Real Decreto 110/2015	2,50	2,08	2,24	2,07	2,18
I think it is dangerous not to collect WEEE	4,67	4,04	3,84	4,36	4,22
I sometimes have returned/consigned	2,67	2,58	2,40	2,83	2,65
It would be useful if Municipalities	4,39	4,31	3,96	4,21	4,21
At the appliance store	2,50	2,15	2,44	2,29	2,32
I know that the website www.raeeandalucia.es	1,94	2,04	2,20	2,02	2,05
I would consider it useful to have an app	3,28	3,12	4,12	3,69	3,59
	3,03	2,75	2,89	2,89	2,88









#### 4.5 Granada

These charts show the relation between the province of Granada and the other variables analyzed throughout the study. People from Granada consider it dangerous not collect WEEE separately and they don't know the meaning of the acronym WEEE

People between 45 and 55 years old would consider it useful to have a smartphone app including information on this topic.

Younger people (2.91) are the most aware of WEEE recycling, while people between 26 and 34 years old are the least aware (2.54).

Men (2.88) are slightly more informed than women (2.71).

The more educational background, the more knowledge of WEEE recycling, as can be seen in the figures for university-educated people (2.85) and people who only have primary education (2.47).

#### 4.5.1 Averages in relation to age

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,26	1,14	1,36	1,52	1,45	1,34
I am aware of the legislation	2,59	2,29	2,16	2,95	2,77	2,56
I know I can dispose of old WEEE	3,28	2,86	3,68	3,38	3,26	3,30
I am familiar with Real Decreto 110/2015	2,22	1,67	1,60	2,24	2,42	2,08
I think it is dangerous not to collect WEEE	4,17	3,71	4,12	4,24	4,29	4,13
I sometimes have returned/consigned	2,63	2,33	2,00	2,00	2,26	2,31
It would be useful if Municipalities	4,37	3,43	3,20	3,90	3,74	3,83
At the appliance store	2,85	2,71	3,12	2,33	2,55	2,74
I know that the website www.raeeandalucia.es	1,48	1,29	1,56	1,52	1,68	1,51
I would consider it useful to have an app	4,24	3,95	3,44	4,52	4,23	4,10
	2,91	2,54	2,62	2,86	2,86	2,79

#### 4.5.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,49	1,17	1,34
I am aware of the legislation	2,52	2,61	2,56
I know I can dispose of old WEEE	3,20	3,41	3,30
I am familiar with Real Decreto 110/2015	1,91	2,26	2,08
I think it is dangerous not to collect WEEE	4,16	4,10	4,13
I sometimes have returned/consigned	2,15	2,48	2,31
It would be useful if Municipalities	3,71	3,96	3,83
At the appliance store	2,45	3,04	2,74
I know that the website www.raeeandalucia.es	1,41	1,62	1,51
I would consider it useful to have an app	4,09	4,10	4,10
	2,71	2,88	2,79

#### 4.5.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,00	1,17	1,17	1,63	1,34
I am aware of the legislation	2,00	2,17	2,71	2,79	2,56
I know I can dispose of old WEEE	2,70	3,11	3,21	3,58	3,30
I am familiar with Real Decreto 110/2015	1,50	2,06	2,29	2,04	2,08
I think it is dangerous not to collect WEEE	3,90	4,06	4,10	4,25	4,13
I sometimes have returned/consigned	2,40	2,29	2,21	2,37	2,31
It would be useful if Municipalities	3,40	4,00	3,98	3,68	3,83
At the appliance store	2,50	2,89	2,74	2,68	2,74
I know that the website www.raeeandalucia.es	1,70	1,34	1,67	1,47	1,51
I would consider it useful to have an app	3,60	4,03	4,36	4,04	4,10
	2,47	2,71	2,84	2,85	2,79

#### 4.6 Huelva

These charts show the relation between the province of Huelva and the other variables analyzed throughout the study. People from Huelva consider it dangerous not collect WEEE separately and they are not familiar with the website <a href="https://raeeandalucia.es">https://raeeandalucia.es</a>.

People under 25 years old and people between 36 and 44 years old consider it dangerous not collect WEEE separately.

People under 25 years old (3.26) are the most aware of WEEE recycling, while those over 55 years old (2.32) are the least informed.

Men (2.77) and women (2.71) are equally informed about WEEE recycling.

The more educational background, the more knowledge of WEEE recycling, as can be seen in the figures for university-educated people (3.21) and people who only have primary education (2.14).

#### 4.6.1 Averages in relation to age

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,00	1,18	1,31	1,33	1,00	1,19
I am aware of the legislation	3,80	1,45	1,56	1,63	1,35	1,89
I know I can dispose of old WEEE	4,40	4,64	4,00	4,00	3,10	4,03
I am familiar with Real Decreto 110/2015	3,20	1,82	1,78	1,78	1,80	2,02
I think it is dangerous not to collect WEEE	5,00	4,95	5,00	4,81	4,80	4,92
I sometimes have returned/consigned	2,40	1,91	1,78	1,56	1,40	1,79
It would be useful if Municipalities	4,80	4,82	4,88	4,78	4,95	4,84
At the appliance store	2,20	1,55	1,59	1,52	1,30	1,62
I know that the website www.raeeandalucia.es	1,00	1,09	1,19	1,37	1,20	1,18
I would consider it useful to have an app	4,80	4,64	4,06	3,56	2,25	3,88
	3,26	2,80	2,72	2,63	2,32	2,74

#### 4.6.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,25	1,12	1,19
I am aware of the legislation	2,00	1,77	1,89
I know I can dispose of old WEEE	3,83	4,26	4,03
I am familiar with Real Decreto 110/2015	2,00	2,05	2,02
I think it is dangerous not to collect WEEE	4,94	4,89	4,92
I sometimes have returned/consigned	1,55	2,07	1,79
It would be useful if Municipalities	4,70	5,00	4,84
At the appliance store	1,61	1,63	1,62
I know that the website www.raeeandalucia.es	1,28	1,07	1,18
I would consider it useful to have an app	3,92	3,82	3,88
	2,71	2,77	2,74

#### 4.6.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,00	1,00	1,21	1,43	1,19
I am aware of the legislation	1,00	1,73	2,17	2,39	1,89
I know I can dispose of old WEEE	3,03	4,55	4,29	4,43	4,03
I am familiar with Real Decreto 110/2015	1,13	1,55	2,15	2,93	2,02
I think it is dangerous not to collect WEEE	4,87	5,00	4,90	4,96	4,92
I sometimes have returned/consigned	1,07	1,36	1,71	2,89	1,79
It would be useful if Municipalities	4,87	5,00	4,73	4,96	4,84
At the appliance store	1,00	1,36	1,65	2,32	1,62
I know that the website www.raeeandalucia.es	1,00	1,00	1,29	1,25	1,18
I would consider it useful to have an app	2,40	4,64	4,23	4,50	3,88
	2,14	2,72	2,83	3,21	2,74









#### 4.7 Jaén

These charts show the relation between the province of Jaén and the other variables analyzed throughout the study. People from Jaén consider it dangerous not collect WEEE separately and they are not familiar with the website <a href="https://raeeandalucia.es">https://raeeandalucia.es</a>.

People between 45 and 55 years old consider it dangerous not to collect WEEE separately.

People between 45 and 55 years old (3.28) are the most aware of WEEE recycling, while people under 25 years old (2.42) are the least aware.

Men (2.75) and women (2.73) are equally informed about WEEE recycling.

People with secondary education (2.79) are most informed about WEEE recycling while people with primary education (2.36) are the least informed.

#### 4.7.1 Averages in relation to age

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,00	1,25	1,24	1,84	1,00	1,26
I am aware of the legislation	1,42	1,75	2,88	2,79	2,45	2,27
I know I can dispose of old WEEE	3,42	3,96	3,96	4,47	4,60	4,07
I am familiar with Real Decreto 110/2015	1,26	1,21	1,60	2,11	1,55	1,53
I think it is dangerous not to collect WEEE	3,89	4,50	3,88	4,63	4,20	4,21
I sometimes have returned/consigned	1,37	1,42	1,64	3,68	2,25	2,02
It would be useful if Municipalities	4,21	4,63	3,96	4,16	3,90	4,18
At the appliance store	1,95	2,08	2,24	3,11	1,95	2,25
I know that the website www.raeeandalucia.es	1,26	1,46	1,32	2,16	1,70	1,56
I would consider it useful to have an app	4,37	4,25	4,36	3,89	3,15	4,03
	2,42	2,65	2,71	3,28	2,68	2,74

#### 4.7.2 Averages in relation to gender

OVERALL AVERAGE RATING 2.68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,26	1,27	1,26
I am aware of the legislation	2,21	2,35	2,27
I know I can dispose of old WEEE	4,07	4,08	4,07
I am familiar with Real Decreto 110/2015	1,50	1,57	1,53
I think it is dangerous not to collect WEEE	4,28	4,14	4,21
I sometimes have returned/consigned	1,76	2,33	2,02
It would be useful if Municipalities	4,50	3,80	4,18
At the appliance store	2,02	2,53	2,25
I know that the website www.raeeandalucia.es	1,53	1,59	1,56
I would consider it useful to have an app	4,17	3,86	4,03
	2,73	2,75	2,74

#### 4.7.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,20	1,11	1,12	1,34	1,26
I am aware of the legislation	2,00	2,44	2,36	2,24	2,27
I know I can dispose of old WEEE	3,80	4,44	4,48	3,90	4,07
I am familiar with Real Decreto 110/2015	1,40	1,33	1,60	1,54	1,53
I think it is dangerous not to collect WEEE	2,80	4,22	4,36	4,26	4,21
I sometimes have returned/consigned	2,40	2,11	1,84	2,04	2,02
It would be useful if Municipalities	3,80	4,00	4,20	4,22	4,18
At the appliance store	2,60	2,56	1,96	2,29	2,25
I know that the website www.raeeandalucia.es	1,00	1,89	1,60	1,54	1,56
I would consider it useful to have an app	2,60	3,78	3,80	4,25	4,03
	2,36	2,79	2,73	2,76	2,74

#### 4.8 Málaga

These charts show the relation between the province of Málaga and the other variables analyzed throughout the study. People from Málaga would consider it useful to have a smartphone app including a map and useful information on collection points. They are not familiar with the website <a href="https://raeeandalucia.es">https://raeeandalucia.es</a>.

People under 25 years old would consider it useful to have a smartphone app containing a map and useful information on the closest WEEE collection points.

People between 45 and 55 years old (3.13) are the most aware of WEEE recycling, while people under 25 years old (2.43) are the least aware.

Men (2.80) and women (2.81) are equally informed about WEEE recycling.

The more educational background, the more knowledge of WEEE recycling, as can be seen in the figures for university-educated people (3.01) and people who only have primary education (2.49).

#### 4.8.1 Averages in relation to age

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,12	1,89	1,53	1,89	1,63	1,57
I am aware of the legislation	1,92	2,89	2,63	3,72	2,88	2,74
I know I can dispose of old WEEE	2,88	3,67	2,89	4,50	3,42	3,42
I am familiar with Real Decreto 110/2015	1,15	1,83	1,95	1,61	1,42	1,55
I think it is dangerous not to collect WEEE	4,15	4,22	4,32	4,44	4,42	4,30
I sometimes have returned/consigned	1,50	2,89	2,16	3,00	2,33	2,30
It would be useful if Municipalities	4,08	4,33	4,53	3,72	4,08	4,14
At the appliance store	1,77	2,72	2,16	2,50	2,13	2,21
I know that the website www.raeeandalucia.es	1,19	1,61	1,74	1,44	1,38	1,45
I would consider it useful to have an app	4,54	4,00	4,53	4,44	4,33	4,38
	2,43	3,01	2,84	3,13	2,80	2,81

#### 4.8.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,47	1,68	1,57
I am aware of the legislation	2,67	2,82	2,74
I know I can dispose of old WEEE	3,35	3,50	3,42
I am familiar with Real Decreto 110/2015	1,64	1,46	1,55
I think it is dangerous not to collect WEEE	4,29	4,32	4,30
I sometimes have returned/consigned	2,27	2,34	2,30
It would be useful if Municipalities	4,11	4,18	4,14
At the appliance store	2,09	2,34	2,21
I know that the website www.raeeandalucia.es	1,64	1,24	1,45
I would consider it useful to have an app	4,58	4,16	4,38
	2,81	2,80	2,81

#### 4.8.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,33	1,29	1,68	1,76	1,57
I am aware of the legislation	2,75	2,04	2,42	3,30	2,74
I know I can dispose of old WEEE	2,58	3,21	3,26	3,83	3,42
I am familiar with Real Decreto 110/2015	1,00	1,00	2,11	1,80	1,55
I think it is dangerous not to collect WEEE	3,50	4,54	4,42	4,33	4,30
I sometimes have returned/consigned	2,17	1,64	2,63	2,61	2,30
It would be useful if Municipalities	4,25	4,32	3,63	4,22	4,14
At the appliance store	1,92	1,86	2,37	2,43	2,21
I know that the website www.raeeandalucia.es	1,33	1,14	1,47	1,65	1,45
I would consider it useful to have an app	4,08	4,82	4,42	4,17	4,38
	2,49	2,59	2,84	3,01	2,81









#### 4.9 Seville

These charts show the relation between the province of Seville and the other variables analyzed throughout the study. People from Seville consider it dangerous not to collect WEEE separately. However, they are not familiar with Real Decreto 110/2015, which allows them to freely return small WEEE (under 25 cm).

People between 26 and 34 years old would consider it useful if Municipalities applied a system of waste tariffs / taxes reduction for citizens who have delivered old WEEE directly to municipal collection centres or other registered points.

People between 26 and 34 years old (2.91) are the most aware of WEEE recycling, while people between 35 and 44 years old (2.45) are the least aware.

Men (2.63) and women (2.66) are equally informed about WEEE recycling.

People with secondary education (2.80) are the most informed about WEEE recycling, while university-educated people are the least informed (2.62).

#### 4.9.1 Averages in relation to age

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,68	1,69	1,51	1,88	1,81	1,65
I am aware of the legislation	1,95	2,08	1,58	1,92	2,56	1,84
I know I can dispose of old WEEE	3,89	3,54	2,97	4,00	4,19	3,46
I am familiar with Real Decreto 110/2015	1,89	1,77	1,33	1,76	1,69	1,56
I think it is dangerous not to collect WEEE	4,16	4,46	4,00	4,12	4,31	4,12
I sometimes have returned/consigned	2,68	2,08	2,17	1,80	2,38	2,19
It would be useful if Municipalities	4,05	4,62	3,82	3,68	3,44	3,86
At the appliance store	2,16	2,23	1,75	1,64	2,44	1,90
I know that the website www.raeeandalucia.es	2,58	2,69	1,94	2,80	2,69	2,32
I would consider it useful to have an app	3,21	3,92	3,46	3,84	3,50	3,54
	2,83	2,91	2,45	2,74	2,90	2,64

#### 4.9.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,62	1,68	1,65
I am aware of the legislation	1,85	1,83	1,84
I know I can dispose of old WEEE	3,58	3,33	3,46
I am familiar with Real Decreto 110/2015	1,58	1,54	1,56
I think it is dangerous not to collect WEEE	4,15	4,08	4,12
I sometimes have returned/consigned	2,12	2,25	2,19
It would be useful if Municipalities	3,90	3,81	3,86
At the appliance store	1,93	1,88	1,90
I know that the website www.raeeandalucia.es	2,41	2,24	2,32
I would consider it useful to have an app	3,47	3,61	3,54
	2,66	2,63	2,64

#### 4.9.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	-	1,67	1,38	1,69	1,65
I am aware of the legislation	-	2,67	2,24	1,75	1,84
I know I can dispose of old WEEE	-	3,67	3,71	3,40	3,46
I am familiar with Real Decreto 110/2015	•	3,33	2,00	1,44	1,56
I think it is dangerous not to collect WEEE	•	3,33	4,24	4,12	4,12
I sometimes have returned/consigned	•	2,00	2,10	2,21	2,19
It would be useful if Municipalities	•	4,00	3,43	3,93	3,86
At the appliance store	•	1,67	2,24	1,85	1,90
I know that the website www.raeeandalucia.es	•	2,00	2,52	2,30	2,32
I would consider it useful to have an app	-	3,67	3,57	3,53	3,54
	-	2,80	2,74	2,62	2,64

#### 5. AVERAGES BY AGE IN RELATION TO OTHER VARIABLES

#### 5.1 All ages

These charts show the relation between the age ranges and the other variables analyzed throughout the research. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.53 over 5.00). On the other hand, Andalusians consider it dangerous not to collect WEEE separately.

People from Huelva consider it dangerous not to collect WEEE separately.

People from Almería (2.95) are those most aware of the issue of WEEE recycling, while people from Cádiz are the least aware (1.82). Men (2.69) and women (2.67) are equally informed about WEEE recycling.

The more educational background, the more knowledge of WEEE recycling, as can be seen in the figures for university-educated people (2.82) and people who only have primary education (2.24).

#### **5.1.1** Averages in relation to provinces

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	2,19	1,10	1,95	1,34	1,19	1,26	1,57	1,65	1,53
I am aware of the legislation	2,14	1,31	2,14	2,56	1,89	2,27	2,74	1,84	2,12
I know I can dispose of old WEEE	3,47	1,78	3,48	3,30	4,03	4,07	3,42	3,46	3,39
I am familiar with Real Decreto 110/2015	2,08	1,21	2,18	2,08	2,02	1,53	1,55	1,56	1,79
I think it is dangerous not to collect WEEE	3,88	3,07	4,22	4,13	4,92	4,21	4,30	4,12	4,12
I sometimes have returned/consigned	2,91	1,52	2,65	2,31	1,79	2,02	2,30	2,19	2,22
It would be useful if Municipalities	4,22	3,32	4,21	3,83	4,84	4,18	4,14	3,86	4,07
At the appliance store	2,32	1,12	2,32	2,74	1,62	2,25	2,21	1,90	2,08
I know that the website www.raeeandalucia.es	2,63	1,17	2,05	1,51	1,18	1,56	1,45	2,32	1,76
I would consider it useful to have an app	3,64	2,58	3,59	4,10	3,88	4,03	4,38	3,54	3,73
	2,95	1,82	2,88	2,79	2,74	2,74	2,81	2,64	2,68

#### 5.1.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,55	1,52	1,53
I am aware of the legislation	2,13	2,10	2,12
I know I can dispose of old WEEE	3,37	3,41	3,39
I am familiar with Real Decreto 110/2015	1,76	1,82	1,79
I think it is dangerous not to collect WEEE	4,19	4,04	4,12
I sometimes have returned/consigned	2,12	2,33	2,22
It would be useful if Municipalities	4,10	4,03	4,07
At the appliance store	2,01	2,16	2,08
I know that the website www.raeeandalucia.es	1,77	1,74	1,76
I would consider it useful to have an app	3,74	3,71	3,73
	2,67	2,69	2,68

#### 5.1.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,32	1,31	1,37	1,74	1,53
I am aware of the legislation	1,58	2,02	2,17	2,25	2,12
I know I can dispose of old WEEE	2,82	3,21	3,40	3,58	3,39
I am familiar with Real Decreto 110/2015	1,48	1,66	1,97	1,81	1,79
I think it is dangerous not to collect WEEE	3,68	4,04	4,11	4,26	4,12
I sometimes have returned/consigned	1,87	2,05	2,07	2,43	2,22
It would be useful if Municipalities	3,92	4,02	4,11	4,10	4,07
At the appliance store	1,72	2,13	2,04	2,18	2,08
I know that the website www.raeeandalucia.es	1,35	1,51	1,68	1,97	1,76
I would consider it useful to have an app	2,66	3,78	3,91	3,89	3,73
	2,24	2,58	2,68	2,82	2,68









#### 5.2 Under 25 years old

These charts show the relation between the "under 25 years" age range and the other variables analyzed throughout the research. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.37 over 5.00). In addition, people under 25 years old would consider it useful if Municipalities applied a system of waste tariffs / taxes reduction for citizens who have delivered old WEEE directly to municipal collection centres or other registered points.

Youngsters from Huelva consider it dangerous not to collect WEEE separately.

People from Huelva (3.26) are those most aware of the issue of WEEE recycling, while people from Cádiz are the least aware (2.19). Men (2.76) and women (2.69) are equally informed about WEEE recycling.

The more educational background, the more knowledge of WEEE recycling, as can be seen in the figures for university-educated people (2.77) and people who only have primary education (2.43).

#### **5.2.1** Averages in relation to provinces

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	2,04	1,25	1,68	1,26	1,00	1,00	1,12	1,68	1,37
I am aware of the legislation	1,79	1,40	2,00	2,59	3,80	1,42	1,92	1,95	2,16
I know I can dispose of old WEEE	3,25	2,30	3,41	3,28	4,40	3,42	2,88	3,89	3,33
I am familiar with Real Decreto 110/2015	2,00	1,45	2,05	2,22	3,20	1,26	1,15	1,89	1,93
I think it is dangerous not to collect WEEE	3,79	3,55	4,41	4,17	5,00	3,89	4,15	4,16	4,14
I sometimes have returned/consigned	2,29	1,70	2,32	2,63	2,40	1,37	1,50	2,68	2,17
It would be useful if Municipalities	3,92	3,60	4,41	4,37	4,80	4,21	4,08	4,05	4,20
At the appliance store	2,25	1,20	1,77	2,85	2,20	1,95	1,77	2,16	2,12
I know that the website www.raeeandalucia.es	2,67	1,40	1,59	1,48	1,00	1,26	1,19	2,58	1,63
I would consider it useful to have an app	4,13	4,05	3,64	4,24	4,80	4,37	4,54	3,21	4,15
	2,81	2,19	2,73	2,91	3,26	2,42	2,43	2,83	2,72

#### 5.2.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,43	1,29	1,37
I am aware of the legislation	2,18	2,14	2,16
I know I can dispose of old WEEE	3,31	3,35	3,33
I am familiar with Real Decreto 110/2015	1,80	2,11	1,93
I think it is dangerous not to collect WEEE	4,20	4,06	4,14
I sometimes have returned/consigned	1,96	2,48	2,17
It would be useful if Municipalities	4,28	4,08	4,20
At the appliance store	2,03	2,26	2,12
I know that the website www.raeeandalucia.es	1,62	1,64	1,63
I would consider it useful to have an app	4,09	4,23	4,15
	2,69	2,76	2,72

#### 5.2.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,50	1,15	1,35	1,48	1,37
I am aware of the legislation	1,00	2,07	2,37	2,12	2,16
I know I can dispose of old WEEE	2,00	3,10	3,23	3,55	3,33
I am familiar with Real Decreto 110/2015	1,50	1,68	2,12	1,93	1,93
I think it is dangerous not to collect WEEE	3,75	4,00	4,18	4,20	4,14
I sometimes have returned/consigned	2,50	1,95	2,32	2,15	2,17
It would be useful if Municipalities	3,50	4,15	4,27	4,21	4,20
At the appliance store	2,25	2,07	2,20	2,09	2,12
I know that the website www.raeeandalucia.es	2,50	1,32	1,45	1,85	1,63
I would consider it useful to have an app	3,75	4,37	4,07	4,12	4,15
	2,43	2,59	2,76	2,77	2,72

#### 5.3 26-34 years

These charts show the relation between the "26-34 years" age range and the other variables analyzed throughout the research. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.55 over 5.00). In addition, people between and 26-34 years old would consider it useful if Municipalities applied a system of waste tariffs / taxes reduction for citizens who have delivered old WEEE directly to municipal collection centres or other registered points.

Young people from Huelva consider it dangerous not to collect WEEE separately.

People from Málaga (3.01) are those most aware of the issue of WEEE recycling, while people from Cádiz are the least aware (2.06). Men (2.69) and women (2.69) are equally informed about WEEE recycling.

People with secondary education (2.87) are more informed about WEEE recycling, while people with primary education (2.47) are the least informed.

#### **5.3.1** Averages in relation to provinces

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	2,20	1,04	2,25	1,14	1,18	1,25	1,89	1,69	1,55
I am aware of the legislation	2,05	1,43	2,10	2,29	1,45	1,75	2,89	2,08	1,97
I know I can dispose of old WEEE	3,55	2,04	3,20	2,86	4,64	3,96	3,67	3,54	3,42
I am familiar with Real Decreto 110/2015	1,95	1,17	2,10	1,67	1,82	1,21	1,83	1,77	1,66
I think it is dangerous not to collect WEEE	3,85	3,43	4,05	3,71	4,95	4,50	4,22	4,46	4,14
I sometimes have returned/consigned	2,35	1,78	3,00	2,33	1,91	1,42	2,89	2,08	2,19
It would be useful if Municipalities	4,55	3,96	3,80	3,43	4,82	4,63	4,33	4,62	4,25
At the appliance store	1,90	1,35	2,60	2,71	1,55	2,08	2,72	2,23	2,11
I know that the website www.raeeandalucia.es	2,55	1,35	2,20	1,29	1,09	1,46	1,61	2,69	1,71
I would consider it useful to have an app	3,70	3,00	3,60	3,95	4,64	4,25	4,00	3,92	3,88
	2,87	2,06	2,89	2,54	2,80	2,65	3,01	2,91	2,69

#### 5.3.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,55	1,54	1,55
I am aware of the legislation	1,90	2,06	1,97
I know I can dispose of old WEEE	3,44	3,40	3,42
I am familiar with Real Decreto 110/2015	1,61	1,74	1,66
I think it is dangerous not to collect WEEE	4,21	4,04	4,14
I sometimes have returned/consigned	2,24	2,13	2,19
It would be useful if Municipalities	4,30	4,19	4,25
At the appliance store	1,99	2,26	2,11
I know that the website www.raeeandalucia.es	1,82	1,58	1,71
I would consider it useful to have an app	3,84	3,93	3,88
	2,69	2,69	2,69

#### 5.3.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,67	1,67	1,23	1,64	1,55
I am aware of the legislation	1,17	2,28	1,72	2,06	1,97
I know I can dispose of old WEEE	3,33	3,67	3,21	3,47	3,42
I am familiar with Real Decreto 110/2015	1,33	1,83	1,79	1,60	1,66
I think it is dangerous not to collect WEEE	3,83	4,06	3,95	4,24	4,14
I sometimes have returned/consigned	1,33	2,56	1,85	2,31	2,19
It would be useful if Municipalities	4,67	4,17	4,15	4,29	4,25
At the appliance store	1,50	2,61	1,82	2,17	2,11
I know that the website www.raeeandalucia.es	1,67	2,17	1,41	1,76	1,71
I would consider it useful to have an app	4,17	3,72	3,92	3,88	3,88
	2,47	2,87	2,51	2,74	2,69









#### 5.4 35-44 years

These charts show the relation between the "35-44 years" age range and the other variables analyzed throughout the research. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.57 over 5.00). In addition, people who are between 35 and 44 years old consider it dangerous not to collect WEEE separately.

People from Huelva consider it dangerous not to collect WEEE separately.

People from Córdoba (3.08) are those most aware of the issue of WEEE recycling, while people from Cádiz are the least aware (1.74). Women (2.70) are slightly more informed than men (2.54).

University-educated people (2.70) are more informed about WEEE recycling, while people with a high school degree (2.42) are the least informed.

#### 5.4.1 Averages in relation to age

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	2,31	1,05	2,29	1,36	1,31	1,24	1,53	1,51	1,57
I am aware of the legislation	2,23	1,24	2,21	2,16	1,56	2,88	2,63	1,58	1,95
I know I can dispose of old WEEE	3,19	1,57	3,58	3,68	4,00	3,96	2,89	2,97	3,24
I am familiar with Real Decreto 110/2015	1,92	1,10	2,33	1,60	1,78	1,60	1,95	1,33	1,64
I think it is dangerous not to collect WEEE	4,15	3,24	3,83	4,12	5,00	3,88	4,32	4,00	4,09
I sometimes have returned/consigned	3,46	1,62	2,75	2,00	1,78	1,64	2,16	2,17	2,19
It would be useful if Municipalities	4,27	3,38	4,04	3,20	4,88	3,96	4,53	3,82	4,00
At the appliance store	2,27	1,00	2,67	3,12	1,59	2,24	2,16	1,75	2,03
I know that the website www.raeeandalucia.es	2,65	1,10	3,08	1,56	1,19	1,32	1,74	1,94	1,84
I would consider it useful to have an app	3,81	2,10	4,00	3,44	4,06	4,36	4,53	3,46	3,68
	3,03	1,74	3,08	2,62	2,72	2,71	2,84	2,45	2,62

#### 5.4.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,66	1,47	1,57
I am aware of the legislation	2,09	1,82	1,95
I know I can dispose of old WEEE	3,37	3,10	3,24
I am familiar with Real Decreto 110/2015	1,71	1,56	1,64
I think it is dangerous not to collect WEEE	4,24	3,93	4,09
I sometimes have returned/consigned	2,12	2,27	2,19
It would be useful if Municipalities	4,02	3,97	4,00
At the appliance store	2,06	2,01	2,03
I know that the website www.raeeandalucia.es	1,89	1,79	1,84
I would consider it useful to have an app	3,85	3,52	3,68
	2,70	2,54	2,62

#### 5.4.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,17	1,36	1,33	1,68	1,57
I am aware of the legislation	1,00	1,55	1,92	2,05	1,95
I know I can dispose of old WEEE	3,33	3,64	2,98	3,26	3,24
I am familiar with Real Decreto 110/2015	1,67	1,50	1,49	1,70	1,64
I think it is dangerous not to collect WEEE	4,17	3,82	3,90	4,18	4,09
I sometimes have returned/consigned	1,83	1,91	1,63	2,42	2,19
It would be useful if Municipalities	4,83	4,09	4,04	3,94	4,00
At the appliance store	1,67	2,09	1,71	2,14	2,03
I know that the website www.raeeandalucia.es	1,33	1,95	1,63	1,91	1,84
I would consider it useful to have an app	3,33	3,77	3,55	3,73	3,68
	2,43	2,57	2,42	2,70	2,62

#### 5.5 45-55 years

These charts show the relation between the "45-55 years" age range and the other variables analyzed throughout the research. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.70 over 5.00). In addition, people who are between 45 and 55 years old consider it dangerous not to collect WEEE separately.

People between 45 and 55 years old from Huelva consider it dangerous not to collect WEEE separately.

People from Jaén (3.28) are those most aware of the issue of WEEE recycling, while people from Cádiz are the least aware (1.69).

Women (2.73) are slightly less informed than men (2.85).

The more educational background, the more knowledge of WEEE recycling, as can be seen in the figures for university-educated people (3.06) and people who only have primary education (2.33).

#### 5.5.1 Averages in relation to age

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	2,32	1,10	1,77	1,52	1,33	1,84	1,89	1,88	1,70
I am aware of the legislation	2,27	1,30	2,32	2,95	1,63	2,79	3,72	1,92	2,30
I know I can dispose of old WEEE	3,73	1,55	3,86	3,38	4,00	4,47	4,50	4,00	3,70
I am familiar with Real Decreto 110/2015	2,05	1,25	2,27	2,24	1,78	2,11	1,61	1,76	1,89
I think it is dangerous not to collect WEEE	4,09	2,95	4,45	4,24	4,81	4,63	4,44	4,12	4,24
I sometimes have returned/consigned	3,77	1,20	2,82	2,00	1,56	3,68	3,00	1,80	2,43
It would be useful if Municipalities	4,36	3,25	4,36	3,90	4,78	4,16	3,72	3,68	4,06
At the appliance store	2,50	1,05	2,23	2,33	1,52	3,11	2,50	1,64	2,07
I know that the website www.raeeandalucia.es	2,55	1,00	1,68	1,52	1,37	2,16	1,44	2,80	1,83
I would consider it useful to have an app	3,77	2,20	3,32	4,52	3,56	3,89	4,44	3,84	3,68
	3,14	1,69	2,91	2,86	2,63	3,28	3,13	2,74	2,79

#### 5.5.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,57	1,82	1,70
I am aware of the legislation	2,25	2,36	2,30
I know I can dispose of old WEEE	3,50	3,88	3,70
I am familiar with Real Decreto 110/2015	1,92	1,86	1,89
I think it is dangerous not to collect WEEE	4,35	4,13	4,24
I sometimes have returned/consigned	2,37	2,48	2,43
It would be useful if Municipalities	4,15	3,97	4,06
At the appliance store	1,99	2,14	2,07
I know that the website www.raeeandalucia.es	1,75	1,91	1,83
I would consider it useful to have an app	3,44	3,91	3,68
	2,73	2,85	2,79

#### 5.5.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,41	1,50	1,45	2,16	1,70
I am aware of the legislation	1,59	2,27	2,25	2,69	2,30
I know I can dispose of old WEEE	3,00	3,23	3,72	4,15	3,70
I am familiar with Real Decreto 110/2015	1,63	1,50	2,14	1,87	1,89
I think it is dangerous not to collect WEEE	3,89	4,27	4,23	4,38	4,24
I sometimes have returned/consigned	2,00	2,27	2,34	2,75	2,43
It would be useful if Municipalities	4,00	3,91	4,03	4,16	4,06
At the appliance store	1,59	2,05	2,03	2,33	2,07
I know that the website www.raeeandalucia.es	1,30	1,41	1,88	2,18	1,83
I would consider it useful to have an app	2,85	3,27	3,94	3,93	3,68
	2,33	2,57	2,80	3,06	2,79









#### 5.6 Over 55 years

These charts show the relation among the "over 55 years" age range and the other variables analyzed throughout the research. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.50 over 5.00). In addition, people over 55 years old consider it dangerous not to collect WEEE separately.

People over 55 years old from Huelva would consider it useful if Municipalities applied a system of waste tariffs / taxes reduction for citizens who have delivered old WEEE directly to municipal collection centres or other registered points.

People from Seville (2.90) are those most aware of the issue of WEEE recycling, while people from Cádiz are the least aware (1.42). Women (2.55) are slightly less informed than men (2.65).

The more educational background, the more knowledge of WEEE recycling, as can be seen in the figures for university-educated people (3.20) and people who only have primary education (2.16).

#### **5.6.1** Averages in relation to provinces

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	2,08	1,10	1,78	1,45	1,00	1,00	1,63	1,81	1,50
I am aware of the legislation	2,31	1,19	2,04	2,77	1,35	2,45	2,88	2,56	2,23
I know I can dispose of old WEEE	3,65	1,43	3,30	3,26	3,10	4,60	3,42	4,19	3,34
I am familiar with Real Decreto 110/2015	2,46	1,10	2,13	2,42	1,80	1,55	1,42	1,69	1,87
I think it is dangerous not to collect WEEE	3,54	2,14	4,35	4,29	4,80	4,20	4,42	4,31	4,01
I sometimes have returned/consigned	2,62	1,29	2,39	2,26	1,40	2,25	2,33	2,38	2,14
It would be useful if Municipalities	4,08	2,38	4,39	3,74	4,95	3,90	4,08	3,44	3,88
At the appliance store	2,62	1,00	2,35	2,55	1,30	1,95	2,13	2,44	2,08
I know that the website www.raeeandalucia.es	2,69	1,00	1,65	1,68	1,20	1,70	1,38	2,69	1,74
I would consider it useful to have an app	2,88	1,57	3,35	4,23	2,25	3,15	4,33	3,50	3,23
	2,89	1,42	2,77	2,86	2,32	2,68	2,80	2,90	2,60

#### 5.6.2 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,52	1,48	1,50
I am aware of the legislation	2,24	2,23	2,23
I know I can dispose of old WEEE	3,24	3,44	3,34
I am familiar with Real Decreto 110/2015	1,79	1,95	1,87
I think it is dangerous not to collect WEEE	3,95	4,05	4,01
I sometimes have returned/consigned	1,98	2,28	2,14
It would be useful if Municipalities	3,72	4,03	3,88
At the appliance store	1,98	2,18	2,08
I know that the website www.raeeandalucia.es	1,74	1,74	1,74
I would consider it useful to have an app	3,32	3,15	3,23
	2,55	2,65	2,60

#### 5.6.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,26	1,15	1,52	2,11	1,50
I am aware of the legislation	1,69	1,97	2,63	3,04	2,23
I know I can dispose of old WEEE	2,72	2,82	4,11	4,26	3,34
I am familiar with Real Decreto 110/2015	1,42	1,76	2,41	2,36	1,87
I think it is dangerous not to collect WEEE	3,54	4,09	4,26	4,53	4,01
I sometimes have returned/consigned	1,84	1,85	2,04	2,87	2,14
It would be useful if Municipalities	3,78	3,82	4,00	4,02	3,88
At the appliance store	1,76	2,03	2,63	2,32	2,08
I know that the website www.raeeandalucia.es	1,28	1,18	2,26	2,55	1,74
I would consider it useful to have an app	2,35	3,42	4,15	3,94	3,23
	2,16	2,41	3,00	3,20	2,60

#### 6. AVERAGES BY GENDER IN RELATION TO OTHER VARIABLES

#### 6.1 All genders

These charts show the relation among the Andalusian provinces and the other variables analyzed throughout the research. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.53 over 5.00). On the other hand, Andalusians consider it dangerous not to collect WEEE separately.

People from Huelva consider it dangerous not to collect WEEE separately.

People from Almería (2.95) are those most aware of the issue of WEEE recycling, while people from Cádiz are the least aware (1.82).

People between 45 and 55 years old (2.79) are more informed about WEEE recycling, while people over 55 years old (2.60) are the least informed.

The more educational background, the more knowledge of WEEE recycling, as can be seen in the figures for university-educated people (2.82) and people who only have primary education (2.24).

#### **6.1.1** Averages in relation to provinces

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	2,19	1,10	1,95	1,34	1,19	1,26	1,57	1,65	1,53
I am aware of the legislation	2,14	1,31	2,14	2,56	1,89	2,27	2,74	1,84	2,12
I know I can dispose of old WEEE	3,47	1,78	3,48	3,30	4,03	4,07	3,42	3,46	3,39
I am familiar with Real Decreto 110/2015	2,08	1,21	2,18	2,08	2,02	1,53	1,55	1,56	1,79
I think it is dangerous not to collect WEEE	3,88	3,07	4,22	4,13	4,92	4,21	4,30	4,12	4,12
I sometimes have returned/consigned	2,91	1,52	2,65	2,31	1,79	2,02	2,30	2,19	2,22
It would be useful if Municipalities	4,22	3,32	4,21	3,83	4,84	4,18	4,14	3,86	4,07
At the appliance store	2,32	1,12	2,32	2,74	1,62	2,25	2,21	1,90	2,08
I know that the website www.raeeandalucia.es	2,63	1,17	2,05	1,51	1,18	1,56	1,45	2,32	1,76
I would consider it useful to have an app	3,64	2,58	3,59	4,10	3,88	4,03	4,38	3,54	3,73
	2,95	1,82	2,88	2,79	2,74	2,74	2,81	2,64	2,68

#### 6.1.2 Averages in relation to ages

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,37	1,55	1,57	1,70	1,50	1,53
I am aware of the legislation	2,16	1,97	1,95	2,30	2,23	2,12
I know I can dispose of old WEEE	3,33	3,42	3,24	3,70	3,34	3,39
I am familiar with Real Decreto 110/2015	1,93	1,66	1,64	1,89	1,87	1,79
I think it is dangerous not to collect WEEE	4,14	4,14	4,09	4,24	4,01	4,12
I sometimes have returned/consigned	2,17	2,19	2,19	2,43	2,14	2,22
It would be useful if Municipalities	4,20	4,25	4,00	4,06	3,88	4,07
At the appliance store	2,12	2,11	2,03	2,07	2,08	2,08
I know that the website www.raeeandalucia.es	1,63	1,71	1,84	1,83	1,74	1,76
I would consider it useful to have an app	4,15	3,88	3,68	3,68	3,23	3,73
	2,72	2,69	2,62	2,79	2,60	2,68

#### 6.1.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,32	1,31	1,37	1,74	1,53
I am aware of the legislation	1,58	2,02	2,17	2,25	2,12
I know I can dispose of old WEEE	2,82	3,21	3,40	3,58	3,39
I am familiar with Real Decreto 110/2015	1,48	1,66	1,97	1,81	1,79
I think it is dangerous not to collect WEEE	3,68	4,04	4,11	4,26	4,12
I sometimes have returned/consigned	1,87	2,05	2,07	2,43	2,22
It would be useful if Municipalities	3,92	4,02	4,11	4,10	4,07
At the appliance store	1,72	2,13	2,04	2,18	2,08
I know that the website www.raeeandalucia.es	1,35	1,51	1,68	1,97	1,76
I would consider it useful to have an app	2,66	3,78	3,91	3,89	3,73
	2,24	2,58	2,68	2,82	2,68









#### 6.2 Women

These charts show the relation between the female gender and the other variables analyzed throughout the study. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.55 over 5.00). On the other hand, Andalusian women consider it dangerous not to collect WEEE separately.

Women from Huelva consider it dangerous not to collect WEEE separately.

Women from Almería (3.13) are those most aware of the issue of WEEE recycling, while women from Cádiz are the least aware (1.85).

Women between 45 and 55 years old (2.73) are more informed about WEEE recycling, while women over 55 years old (2.55) are the least informed.

The more educational background, the more knowledge of WEEE recycling, as can be seen in the figures for university-educated women (2.81) and women who only have primary education (2.23).

#### **6.2.1** Averages in relation to provinces

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	2,39	1,14	1,85	1,49	1,25	1,26	1,47	1,62	1,55
I am aware of the legislation	2,22	1,42	2,15	2,52	2,00	2,21	2,67	1,85	2,13
I know I can dispose of old WEEE	3,56	1,88	3,47	3,20	3,83	4,07	3,35	3,58	3,37
I am familiar with Real Decreto 110/2015	2,15	1,24	2,08	1,91	2,00	1,50	1,64	1,58	1,76
I think it is dangerous not to collect WEEE	4,35	3,12	4,25	4,16	4,94	4,28	4,29	4,15	4,19
I sometimes have returned/consigned	3,13	1,53	2,58	2,15	1,55	1,76	2,27	2,12	2,12
It would be useful if Municipalities	4,41	3,29	4,35	3,71	4,70	4,50	4,11	3,90	4,10
At the appliance store	2,65	1,17	2,17	2,45	1,61	2,02	2,09	1,93	2,01
I know that the website www.raeeandalucia.es	2,78	1,20	1,92	1,41	1,28	1,53	1,64	2,41	1,77
I would consider it useful to have an app	3,65	2,54	3,55	4,09	3,92	4,17	4,58	3,47	3,74
	3,13	1,85	2,84	2,71	2,71	2,73	2,81	2,66	2,67

#### 6.2.2 Averages in relation to ages

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,43	1,55	1,66	1,57	1,52	1,55
I am aware of the legislation	2,18	1,90	2,09	2,25	2,24	2,13
I know I can dispose of old WEEE	3,31	3,44	3,37	3,50	3,24	3,37
I am familiar with Real Decreto 110/2015	1,80	1,61	1,71	1,92	1,79	1,76
I think it is dangerous not to collect WEEE	4,20	4,21	4,24	4,35	3,95	4,19
I sometimes have returned/consigned	1,96	2,24	2,12	2,37	1,98	2,12
It would be useful if Municipalities	4,28	4,30	4,02	4,15	3,72	4,10
At the appliance store	2,03	1,99	2,06	1,99	1,98	2,01
I know that the website www.raeeandalucia.es	1,62	1,82	1,89	1,75	1,74	1,77
I would consider it useful to have an app	4,09	3,84	3,85	3,44	3,32	3,74
	2,69	2,69	2,70	2,73	2,55	2,67

#### 6.2.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,35	1,28	1,46	1,72	1,55
I am aware of the legislation	1,63	1,90	2,24	2,25	2,13
I know I can dispose of old WEEE	2,69	3,21	3,39	3,55	3,37
I am familiar with Real Decreto 110/2015	1,43	1,65	1,85	1,82	1,76
I think it is dangerous not to collect WEEE	3,76	4,07	4,21	4,32	4,19
I sometimes have returned/consigned	1,91	1,94	1,95	2,30	2,12
It would be useful if Municipalities	3,76	4,21	4,14	4,13	4,10
At the appliance store	1,69	2,03	1,88	2,15	2,01
I know that the website www.raeeandalucia.es	1,39	1,49	1,68	1,97	1,77
I would consider it useful to have an app	2,74	3,92	3,83	3,87	3,74
	2,23	2,57	2,66	2,81	2,67

#### 6.3 Men

These charts show the relation between the male gender and the other variables analyzed throughout the study. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.52 over 5.00). On the other hand, Andalusian men consider it dangerous not to collect WEEE separately.

Men from Huelva would consider it useful if Municipalities applied a system of waste tariffs / taxes reduction for citizens who have delivered old WEEE directly to municipal collection centres or other registered points.

Men from Córdoba (2.93) are those most aware of the issue of WEEE recycling, while men from Cádiz are the least aware (1.78).

Men between 45 and 55 years old (2.85) are more informed about WEEE recycling, while men between 35 and 44 years old (2.54) are the least informed.

The more educational background, the more knowledge of WEEE recycling, as can be seen in the figures for university-educated men (2.84) and men who only have primary education (2.24).

#### 6.3.1 Averages in relation to provinces

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	2,02	1,07	2,08	1,17	1,12	1,27	1,68	1,68	1,52
I am aware of the legislation	2,06	1,17	2,12	2,61	1,77	2,35	2,82	1,83	2,10
I know I can dispose of old WEEE	3,39	1,65	3,49	3,41	4,26	4,08	3,50	3,33	3,41
I am familiar with Real Decreto 110/2015	2,03	1,17	2,29	2,26	2,05	1,57	1,46	1,54	1,82
I think it is dangerous not to collect WEEE	3,48	3,00	4,18	4,10	4,89	4,14	4,32	4,08	4,04
I sometimes have returned/consigned	2,72	1,52	2,73	2,48	2,07	2,33	2,34	2,25	2,33
It would be useful if Municipalities	4,06	3,37	4,04	3,96	5,00	3,80	4,18	3,81	4,03
At the appliance store	2,05	1,07	2,51	3,04	1,63	2,53	2,34	1,88	2,16
I know that the website www.raeeandalucia.es	2,50	1,13	2,22	1,62	1,07	1,59	1,24	2,24	1,74
I would consider it useful to have an app	3,64	2,63	3,63	4,10	3,82	3,86	4,16	3,61	3,71
	2,80	1,78	2,93	2,88	2,77	2,75	2,80	2,63	2,69

#### **6.3.2** Averages in relation to ages

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,29	1,54	1,47	1,82	1,48	1,52
I am aware of the legislation	2,14	2,06	1,82	2,36	2,23	2,10
I know I can dispose of old WEEE	3,35	3,40	3,10	3,88	3,44	3,41
I am familiar with Real Decreto 110/2015	2,11	1,74	1,56	1,86	1,95	1,82
I think it is dangerous not to collect WEEE	4,06	4,04	3,93	4,13	4,05	4,04
I sometimes have returned/consigned	2,48	2,13	2,27	2,48	2,28	2,33
It would be useful if Municipalities	4,08	4,19	3,97	3,97	4,03	4,03
At the appliance store	2,26	2,26	2,01	2,14	2,18	2,16
I know that the website www.raeeandalucia.es	1,64	1,58	1,79	1,91	1,74	1,74
I would consider it useful to have an app	4,23	3,93	3,52	3,91	3,15	3,71
	2,76	2,69	2,54	2,85	2,65	2,69

#### 6.3.3 Averages in relation to education

OVERALL AVERAGE RATING 2,68	Primary education	Secondary education	High school degree	University	Total
I knew the meaning of the acronym WEEE	1,29	1,34	1,28	1,77	1,52
I am aware of the legislation	1,54	2,15	2,09	2,26	2,10
I know I can dispose of old WEEE	2,94	3,22	3,42	3,61	3,41
I am familiar with Real Decreto 110/2015	1,52	1,68	2,11	1,81	1,82
I think it is dangerous not to collect WEEE	3,60	4,02	3,99	4,19	4,04
I sometimes have returned/consigned	1,84	2,17	2,20	2,58	2,33
It would be useful if Municipalities	4,06	3,82	4,07	4,07	4,03
At the appliance store	1,75	2,25	2,21	2,22	2,16
I know that the website www.raeeandalucia.es	1,32	1,54	1,69	1,96	1,74
I would consider it useful to have an app	2,59	3,63	4,00	3,90	3,71
	2,24	2,58	2,71	2,84	2,69









#### 7. AVERAGES BY EDUCATION IN RELATION TO OTHER VARIABLES

#### 7.1 All educational backgrounds

These charts show the relation between the different educational backgrounds and the other variables analyzed throughout the research. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.53 over 5.00). On the other hand, Andalusians consider it dangerous not to collect WEEE separately.

People from Huelva consider it dangerous not to collect WEEE separately.

People from Almería (2.95) are those most aware of the issue of WEEE recycling, while people from Cádiz are the least aware (1.82).

People between 45 and 55 years old (2.79) are those most aware of the issue of WEEE recycling, while people over 55 years old are the least aware (2.60).

Men (2.69) and women (2.67) are equally informed about WEEE recycling.

#### 7.1.1 Averages in relation to provinces

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	2,19	1,10	1,95	1,34	1,19	1,26	1,57	1,65	1,53
I am aware of the legislation	2,14	1,31	2,14	2,56	1,89	2,27	2,74	1,84	2,12
I know I can dispose of old WEEE	3,47	1,78	3,48	3,30	4,03	4,07	3,42	3,46	3,39
I am familiar with Real Decreto 110/2015	2,08	1,21	2,18	2,08	2,02	1,53	1,55	1,56	1,79
I think it is dangerous not to collect WEEE	3,88	3,07	4,22	4,13	4,92	4,21	4,30	4,12	4,12
I sometimes have returned/consigned	2,91	1,52	2,65	2,31	1,79	2,02	2,30	2,19	2,22
It would be useful if Municipalities	4,22	3,32	4,21	3,83	4,84	4,18	4,14	3,86	4,07
At the appliance store	2,32	1,12	2,32	2,74	1,62	2,25	2,21	1,90	2,08
I know that the website www.raeeandalucia.es	2,63	1,17	2,05	1,51	1,18	1,56	1,45	2,32	1,76
I would consider it useful to have an app	3,64	2,58	3,59	4,10	3,88	4,03	4,38	3,54	3,73
	2,95	1,82	2,88	2,79	2,74	2,74	2,81	2,64	2,68

#### 7.1.2 Averages in relation to ages

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,37	1,55	1,57	1,70	1,50	1,53
I am aware of the legislation	2,16	1,97	1,95	2,30	2,23	2,12
I know I can dispose of old WEEE	3,33	3,42	3,24	3,70	3,34	3,39
I am familiar with Real Decreto 110/2015	1,93	1,66	1,64	1,89	1,87	1,79
I think it is dangerous not to collect WEEE	4,14	4,14	4,09	4,24	4,01	4,12
I sometimes have returned/consigned	2,17	2,19	2,19	2,43	2,14	2,22
It would be useful if Municipalities	4,20	4,25	4,00	4,06	3,88	4,07
At the appliance store	2,12	2,11	2,03	2,07	2,08	2,08
I know that the website www.raeeandalucia.es	1,63	1,71	1,84	1,83	1,74	1,76
I would consider it useful to have an app	4,15	3,88	3,68	3,68	3,23	3,73
	2,72	2,69	2,62	2,79	2,60	2,68

#### 7.1.3 Averages in relation to gender

OVERALL AVERAGE RATING 2.68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,55	1,52	1,53
I am aware of the legislation	2,13	2,10	2,12
I know I can dispose of old WEEE	3,37	3,41	3,39
I am familiar with Real Decreto 110/2015	1,76	1,82	1,79
I think it is dangerous not to collect WEEE	4,19	4,04	4,12
I sometimes have returned/consigned	2,12	2,33	2,22
It would be useful if Municipalities	4,10	4,03	4,07
At the appliance store	2,01	2,16	2,08
I know that the website www.raeeandalucia.es	1,77	1,74	1,76
I would consider it useful to have an app	3,74	3,71	3,73
	2,67	2,69	2,68

#### 7.2 Primary education

These charts show the relation between the "primary education" level and the other variables analyzed throughout the study. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.32 over 5.00). On the other hand, Andalusians who only have a primary education degree would consider it useful if Municipalities applied a system of waste tariffs / taxes reduction for citizens who have delivered old WEEE directly to municipal collection centres or other registered collection points.

People from Huelva consider it dangerous not to collect WEEE separately.

People from Córdoba (3.03) are those most aware of the issue of WEEE recycling, while people from Cádiz are the least aware (1.33).

People between 26 and 34 years old (2.47) are those more informed about the issue of WEEE recycling, while people over 55 years old are the least informed (2.16).

Men (2.24) and women (2.23) are equally informed about WEEE recycling.

#### 7.2.1 Averages in relation to provinces

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	1,29	1,11	2,28	1,00	1,00	1,20	1,33	-	1,32
I am aware of the legislation	1,29	1,17	2,22	2,00	1,00	2,00	2,75	-	1,58
I know I can dispose of old WEEE	2,88	1,33	3,83	2,70	3,03	3,80	2,58	-	2,82
I am familiar with Real Decreto 110/2015	1,58	1,22	2,50	1,50	1,13	1,40	1,00	-	1,48
I think it is dangerous not to collect WEEE	2,96	1,89	4,67	3,90	4,87	2,80	3,50	-	3,68
I sometimes have returned/consigned	2,42	1,06	2,67	2,40	1,07	2,40	2,17	-	1,87
It would be useful if Municipalities	3,79	2,17	4,39	3,40	4,87	3,80	4,25	-	3,92
At the appliance store	1,96	1,00	2,50	2,50	1,00	2,60	1,92	-	1,72
I know that the website www.raeeandalucia.es	1,54	1,00	1,94	1,70	1,00	1,00	1,33	-	1,35
I would consider it useful to have an app	2,38	1,39	3,28	3,60	2,40	2,60	4,08	-	2,66
	2,21	1,33	3,03	2,47	2,14	2,36	2,49		2,24

#### 7.2.2 Averages in relation to ages

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,50	1,67	1,17	1,41	1,26	1,32
I am aware of the legislation	1,00	1,17	1,00	1,59	1,69	1,58
I know I can dispose of old WEEE	2,00	3,33	3,33	3,00	2,72	2,82
I am familiar with Real Decreto 110/2015	1,50	1,33	1,67	1,63	1,42	1,48
I think it is dangerous not to collect WEEE	3,75	3,83	4,17	3,89	3,54	3,68
I sometimes have returned/consigned	2,50	1,33	1,83	2,00	1,84	1,87
It would be useful if Municipalities	3,50	4,67	4,83	4,00	3,78	3,92
At the appliance store	2,25	1,50	1,67	1,59	1,76	1,72
I know that the website www.raeeandalucia.es	2,50	1,67	1,33	1,30	1,28	1,35
I would consider it useful to have an app	3,75	4,17	3,33	2,85	2,35	2,66
	2,43	2,47	2,43	2,33	2,16	2,24

#### 7.2.3 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,35	1,29	1,32
I am aware of the legislation	1,63	1,54	1,58
I know I can dispose of old WEEE	2,69	2,94	2,82
I am familiar with Real Decreto 110/2015	1,43	1,52	1,48
I think it is dangerous not to collect WEEE	3,76	3,60	3,68
I sometimes have returned/consigned	1,91	1,84	1,87
It would be useful if Municipalities	3,76	4,06	3,92
At the appliance store	1,69	1,75	1,72
I know that the website www.raeeandalucia.es	1,39	1,32	1,35
I would consider it useful to have an app	2,74	2,59	2,66
	2,23	2,24	2,24









#### 7.3 Secondary education

These charts show the relation between the "secondary education" level and the other variables analyzed throughout the study. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.31 over 5.00). On the other hand, Andalusians consider it dangerous not to collect WEEE separately.

People from Huelva consider it dangerous not to collect WEEE separately.

People from Seville (2.80) are those most aware of the issue of WEEE recycling, while people from Cádiz are the least aware (1.90).

People between 26 and 34 years old (2.87) are more informed about WEEE recycling, while people over 55 years old (2.41) are the least informed.

Men (2.58) and women (2.57) are equally informed about WEEE recycling.

#### 7.3.1 Averages in relation to provinces

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	1,67	1,05	1,85	1,17	1,00	1,11	1,29	1,67	1,31
I am aware of the legislation	2,33	1,62	2,00	2,17	1,73	2,44	2,04	2,67	2,02
I know I can dispose of old WEEE	3,00	2,00	3,31	3,11	4,55	4,44	3,21	3,67	3,21
I am familiar with Real Decreto 110/2015	2,00	1,29	2,08	2,06	1,55	1,33	1,00	3,33	1,66
I think it is dangerous not to collect WEEE	4,00	2,90	4,04	4,06	5,00	4,22	4,54	3,33	4,04
I sometimes have returned/consigned	1,67	1,95	2,58	2,29	1,36	2,11	1,64	2,00	2,05
It would be useful if Municipalities	3,00	2,95	4,31	4,00	5,00	4,00	4,32	4,00	4,02
At the appliance store	2,33	1,48	2,15	2,89	1,36	2,56	1,86	1,67	2,13
I know that the website www.raeeandalucia.es	3,00	1,48	2,04	1,34	1,00	1,89	1,14	2,00	1,51
I would consider it useful to have an app	4,33	2,29	3,12	4,03	4,64	3,78	4,82	3,67	3,78
	2,73	1,90	2,75	2,71	2,72	2,79	2,59	2,80	2,58

#### 7.3.2 Averages in relation to ages

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 vears	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1.15	1.67	1.36	1.50	1,15	1.31
I am aware of the legislation	2,07	2,28	1,55	2,27	1,97	2,02
I know I can dispose of old WEEE	3,10	3,67	3,64	3,23	2,82	3,21
I am familiar with Real Decreto 110/2015	1,68	1,83	1,50	1,50	1,76	1,66
I think it is dangerous not to collect WEEE	4,00	4,06	3,82	4,27	4,09	4,04
I sometimes have returned/consigned	1,95	2,56	1,91	2,27	1,85	2,05
It would be useful if Municipalities	4,15	4,17	4,09	3,91	3,82	4,02
At the appliance store	2,07	2,61	2,09	2,05	2,03	2,13
I know that the website www.raeeandalucia.es	1,32	2,17	1,95	1,41	1,18	1,51
I would consider it useful to have an app	4,37	3,72	3,77	3,27	3,42	3,78
	2,59	2,87	2,57	2,57	2,41	2,58

#### 7.3.3 Averages in relation to gender

OVERALL AVERAGE RATING 2.68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,28	1,34	1,31
I am aware of the legislation	1,90	2,15	2,02
I know I can dispose of old WEEE	3,21	3,22	3,21
I am familiar with Real Decreto 110/2015	1,65	1,68	1,66
I think it is dangerous not to collect WEEE	4,07	4,02	4,04
I sometimes have returned/consigned	1,94	2,17	2,05
It would be useful if Municipalities	4,21	3,82	4,02
At the appliance store	2,03	2,25	2,13
I know that the website www.raeeandalucia.es	1,49	1,54	1,51
I would consider it useful to have an app	3,92	3,63	3,78
	2,57	2,58	2,58

#### 7.4 High school degree

These charts show the relation between the "high school degree" level and the other variables analyzed throughout the study. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.37 over 5.00). On the other hand, Andalusians consider it dangerous not to collect WEEE separately.

People from Huelva consider it dangerous not to collect WEEE separately.

People from Almería and Córdoba (2.89) are those most aware of the issue of WEEE recycling, while people from Cádiz are the least aware (1.65).

People over 55 years old (3.00) are more informed about WEEE recycling, while people between 35 and 44 years old (2.42) are the least informed.

Men (2.71) and women (2.66) are equally informed about WEEE recycling.

#### 7.4.1 Averages in relation to provinces

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	2,00	1,00	1,84	1,17	1,21	1,12	1,68	1,38	1,37
I am aware of the legislation	2,00	1,00	2,36	2,71	2,17	2,36	2,42	2,24	2,17
I know I can dispose of old WEEE	3,11	1,30	3,48	3,21	4,29	4,48	3,26	3,71	3,40
I am familiar with Real Decreto 110/2015	2,15	1,03	2,24	2,29	2,15	1,60	2,11	2,00	1,97
I think it is dangerous not to collect WEEE	3,78	2,77	3,84	4,10	4,90	4,36	4,42	4,24	4,11
I sometimes have returned/consigned	2,96	1,23	2,40	2,21	1,71	1,84	2,63	2,10	2,07
It would be useful if Municipalities	4,63	3,57	3,96	3,98	4,73	4,20	3,63	3,43	4,11
At the appliance store	2,11	1,03	2,44	2,74	1,65	1,96	2,37	2,24	2,04
I know that the website www.raeeandalucia.es	2,30	1,03	2,20	1,67	1,29	1,60	1,47	2,52	1,68
I would consider it useful to have an app	3,89	2,57	4,12	4,36	4,23	3,80	4,42	3,57	3,91
	2,89	1,65	2,89	2,84	2,83	2,73	2,84	2,74	2,68

#### 7.4.2 Averages in relation to ages

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,35	1,23	1,33	1,45	1,52	1,37
I am aware of the legislation	2,37	1,72	1,92	2,25	2,63	2,17
I know I can dispose of old WEEE	3,23	3,21	2,98	3,72	4,11	3,40
I am familiar with Real Decreto 110/2015	2,12	1,79	1,49	2,14	2,41	1,97
I think it is dangerous not to collect WEEE	4,18	3,95	3,90	4,23	4,26	4,11
I sometimes have returned/consigned	2,32	1,85	1,63	2,34	2,04	2,07
It would be useful if Municipalities	4,27	4,15	4,04	4,03	4,00	4,11
At the appliance store	2,20	1,82	1,71	2,03	2,63	2,04
I know that the website www.raeeandalucia.es	1,45	1,41	1,63	1,88	2,26	1,68
I would consider it useful to have an app	4,07	3,92	3,55	3,94	4,15	3,91
	2,76	2,51	2,42	2,80	3,00	2,68

#### 7.4.3 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,46	1,28	1,37
I am aware of the legislation	2,24	2,09	2,17
I know I can dispose of old WEEE	3,39	3,42	3,40
I am familiar with Real Decreto 110/2015	1,85	2,11	1,97
I think it is dangerous not to collect WEEE	4,21	3,99	4,11
I sometimes have returned/consigned	1,95	2,20	2,07
It would be useful if Municipalities	4,14	4,07	4,11
At the appliance store	1,88	2,21	2,04
I know that the website www.raeeandalucia.es	1,68	1,69	1,68
I would consider it useful to have an app	3,83	4,00	3,91
	2,66	2,71	2,68









#### 7.5 University

These charts show the relation between the "university" level and the other variables analyzed throughout the study. Almost anyone knows the meaning of the acronym WEEE, as it is the worst rated item (1.74 over 5.00). On the other hand, Andalusians consider it dangerous not to collect WEEE separately.

People from Huelva consider it dangerous not to collect WEEE separately.

People from Almería (3.26) are those most aware of the issue of WEEE recycling, while people from Cádiz are the least aware (2.16).

People over 55 years old (3.20) are more informed about WEEE recycling, while people between 35 and 44 years old (2.70) are the least informed.

Men (2.84) and women (2.81) are equally informed about WEEE recycling.

#### 7.5.1 Averages in relation to provinces

OVERALL AVERAGE RATING 2,68	Almería	Cádiz	Córdoba	Granada	Huelva	Jaén	Málaga	Seville	Total
I knew the meaning of the acronym WEEE	2,63	1,22	1,95	1,63	1,43	1,34	1,76	1,69	1,74
I am aware of the legislation	2,50	1,47	2,05	2,79	2,39	2,24	3,30	1,75	2,25
I know I can dispose of old WEEE	3,86	2,28	3,43	3,58	4,43	3,90	3,83	3,40	3,58
I am familiar with Real Decreto 110/2015	2,25	1,31	2,07	2,04	2,93	1,54	1,80	1,44	1,81
I think it is dangerous not to collect WEEE	4,27	4,00	4,36	4,25	4,96	4,26	4,33	4,12	4,26
I sometimes have returned/consigned	3,13	1,75	2,83	2,37	2,89	2,04	2,61	2,21	2,43
It would be useful if Municipalities	4,27	3,92	4,21	3,68	4,96	4,22	4,22	3,93	4,10
At the appliance store	2,55	1,06	2,29	2,68	2,32	2,29	2,43	1,85	2,18
I know that the website www.raeeandalucia.es	3,16	1,19	2,02	1,47	1,25	1,54	1,65	2,30	1,97
I would consider it useful to have an app	3,98	3,36	3,69	4,04	4,50	4,25	4,17	3,53	3,89
	3,26	2,16	2,89	2,85	3,21	2,76	3,01	2,62	2,82

#### 7.5.2 Averages in relation to age

OVERALL AVERAGE RATING 2,68	Under 25 years	26-34 years	35-44 years	45-55 years	Over 55 years	Total
I knew the meaning of the acronym WEEE	1,48	1,64	1,68	2,16	2,11	1,74
I am aware of the legislation	2,12	2,06	2,05	2,69	3,04	2,25
I know I can dispose of old WEEE	3,55	3,47	3,26	4,15	4,26	3,58
I am familiar with Real Decreto 110/2015	1,93	1,60	1,70	1,87	2,36	1,81
I think it is dangerous not to collect WEEE	4,20	4,24	4,18	4,38	4,53	4,26
I sometimes have returned/consigned	2,15	2,31	2,42	2,75	2,87	2,43
It would be useful if Municipalities	4,21	4,29	3,94	4,16	4,02	4,10
At the appliance store	2,09	2,17	2,14	2,33	2,32	2,18
I know that the website www.raeeandalucia.es	1,85	1,76	1,91	2,18	2,55	1,97
I would consider it useful to have an app	4,12	3,88	3,73	3,93	3,94	3,89
	2,77	2,74	2,70	3,06	3,20	2,82

#### 7.5.3 Averages in relation to gender

OVERALL AVERAGE RATING 2,68	Female	Male	Total
I knew the meaning of the acronym WEEE	1,72	1,77	1,74
I am aware of the legislation	2,25	2,26	2,25
I know I can dispose of old WEEE	3,55	3,61	3,58
I am familiar with Real Decreto 110/2015	1,82	1,81	1,81
I think it is dangerous not to collect WEEE	4,32	4,19	4,26
I sometimes have returned/consigned	2,30	2,58	2,43
It would be useful if Municipalities	4,13	4,07	4,10
At the appliance store	2,15	2,22	2,18
I know that the website www.raeeandalucia.es	1,97	1,96	1,97
I would consider it useful to have an app	3,87	3,90	3,89
	2,81	2,84	2,82









#### 9. CONCLUSIONS AND SUGGESTIONS

After carrying out surveys all over Andalusia, we can confirm that the degree of awareness of Andalusians with regards to the recycling of Waste Electrical and Electronic Equipment (WEEE) is quite low.

The most aware city is Almería, followed by Córdoba and Granada. Cádiz is the least aware Andalusian city in what concerns WEEE.

Regarding age ranges, people between 45 and 55 years old are the most aware, while people over 55 years old are the least aware of WEEE.

Concerning education, the more educational background, the more knowledge and awareness of WEEE recycling among Andalusian citizens.

Out of all 956 respondents, most neither know the meaning of the acronym WEEE nor are familiar with the existence of a website (<a href="https://raeeandalucia.es/">https://raeeandalucia.es/</a>) containing relevant information on the topic.

It should also be noted that Andalusians are never informed at appliances stores about the new legislation or about the advantages of returning their WEEE at the stores so that they recycle them in an adequate way.

What Andalusians do consider is that:

- A. It is dangerous not to collect separately.
- B. It would be useful if Municipalities applied a system of waste tariffs / taxes reduction for citizens who have delivered old WEEE directly to municipal collection centres or other registered points.
- C. It would be useful to have a smartphone app including a map and useful information on the closest WEEE collection points.

Relying on these conclusions, we think that, in order to improve the perceptions of WEEE among Andalusians, the **Cámara de Comercio** should:

- 1. Carry out an information and awareness campaign through:
  - a) Online and offline, regional and local media (press, radio, TV...).
  - b) Malls/Shops/EEE stores.
  - c) Events at schools, high schools or universities, either public or private.
  - d) Webpages and social media of public institutions.
  - e) Associations and companies related to the environment.
- 2. Create a smartphone app including a map and useful information on the closest WEEE collection points.
- 3. Credit citizens that deliver WEEE directly to municipal collection centres or other registered points.









## **ANNEX I: Questionnaire on Waste Electrical and Electronic Equipment (WEEE)**

# **LIFE WEEE Project - LIFE16 GIE/IT/000645**

We would like you to rate your degree of agreement with the next sentences from 1 (totally disagree) to 5 (totally agree).

\* You have to answer all questions

Vacuation of WEEE management					
Knowledge of WEEE management     I. I knew the meaning of the acronym WEEE before reading this questionnaire	1	2	3	4	5
I am aware of the legislation that came into force in February 2015, Real Decreto 110/2015 on WEEE*, which forces EEE distributors to freely retire WEEE at the time of buying an equivalent product.	1	2	3	4	5
I know I can dispose of old WEEE (toaster, tv, washing machine, fan, electric stove, etc.) free of charge in the municipal collection centers, which will then provide for their proper recovery /disposal.	1	2	3	4	5
I am familiar with Royal Decree 110/2015, which stipulates that you can deliver small items (less than 25 cm) free of charge at retail stores without any obligation to purchase. Collection of these WEEE is compulsory for retail stores with surfaces larger than 400 square meters; optional for the smaller.	1	2	3	4	5
Awareness/participation in WEEE recycling					
5. I think it is dangerous not to collect WEEE separately	1	2	3	4	5
I sometimes have returned / consigned old electrical/electronic  6. equipment (e.g. clock radios, microwaves, electrical toothbrushes, coffee machines, etc.) at the store in which I had previously bought the new equipment.	1	2	3	4	5
It would be useful if Municipalities applied a system of waste tariffs / taxes reduction for citizens who have delivered old WEEE directly to municipal collection centres or other registered points.	1	2	3	4	5
Information about WEEE management/recycling					
At the appliance store I have been informed/I have read about the 8. possibility of returning old electrical/electronic equipment at the time of buying a new one.	1	2	3	4	5
9. I know that the website <u>www.raeeandalucia.com</u> contains information on the closest collection points in my area.	1	2	3	4	5
10. I would consider it useful to have a smartphone app including a map and useful information on the closest WEEE collection points.	1	2	3	4	5











#### Información a medida para decisiones eficientes

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